**New Technical Assistance Opportunity
EFSLMP Provider Transformation 2.0 Webinar Series**

In March 2018, the Office of Disability Employment Policy (ODEP) launched the **Provider Transformation 2.0 Webinar Series** that included six (6) ninety-minute sessions led by national subject matter experts from the Employment First State Leadership Mentoring Program (EFSLMP). The webinars were designed for community rehabilitation providers (CRPs) who have already begun to transform their service delivery model to one with an emphasis on competitive, integrated employment as the priority outcome for individuals served. Through this series, ODEP gathered more feedback to build upon and continue to enhance "Provider Transformation Manual", that was presented within a 1.0 Provider Transformation series of six webinars delivered during 2017.

**Webinar #1: Redesigning Your Organization: Board, CEO, CFO, Middle Management, Front Line Staff, Employers & Stakeholders** [Leadership, Strategic Planning, Operations Focus]
Date / Time: March 15, 2018 @ 1:00pm - 2:30pm (Eastern)
Facilitators: Karen Lee; Thomas "Tom" Wilds

This webinar covers the historic and current mission, goals and paradigms of support for the employment of persons with disabilities. The speakers then cover transitioning to future support programs with Employment First, Competitive Integrated Employment and the Workforce Innovation Opportunities Act of 2014 (WIOA)

**Webinar Recording:** <https://econsys.us6.list-manage.com/track/click?u=29aa515bd6e4d1a3e196930b4&id=1648f65bf6&e=6bcdea37b2>

**Webinar #2: Staff Development, Recruitment, and Restructuring: "How To" Examples of Effective Restructuring; Where to Focus Attention on Transformation** [Operations Focus, Workforce Focus]
Date / Time: March 29, 2018 @ 1:00pm - 2:30pm (Eastern)
Facilitators: Dale Verstegen; Gail Fanjoy

This webinar has information on shifting from care to support services, the process of change in an organization that is needed to facilitate this shift, and staffing issues including recruitment, development, and training.

**Webinar Recording:** <http://econsys.adobeconnect.com/pgsuopqrw5lr/>

**Webinar #3: Staff Training Specifics: Developing Internal Trainers, Meaningful Day Integration, Best Practices, Transportation Solutions, Sample Job Descriptions/Work Day Schedules** [Workforce Focus]
Date / Time: April 12, 2018 @ 1:00pm - 2:30pm (Eastern)
Facilitators: Genni Sasnett; Gail Fanjoy

The objectives of Webinar #3 include:

• Building internal staff training capacity for best practice in employment and meaningful community integration

• Shifting staff responsibilities from caretaking to connecting

• Developing effective job descriptions

• Questions that lead to quality outcomes

• Scheduling community-based supports

• Staff work day schedules

• Transportation solutions

• Rural perspectives on service delivery

**Webinar Recording:** <http://econsys.adobeconnect.com/pl75jxwpbinc/>

**Webinar #4: Stakeholder Engagement: How to Listen; Considering Real Choices; Working Effectively with Families, Self-Advocates, Employers, Policymakers, and Advocacy Organizations** [Customer Focus]
Date / Time: April 26, 2018 @ 1:00pm - 2:30pm (Eastern)
Facilitators: Sean Roy; Pat Rogan

This webinar addresses such questions as:

Why engage stakeholders?

Engage in what?

Who to engage?

How to engage them with strategies for working with each stakeholder group.

How to assess stakeholder satisfaction.

**Webinar Recording:** <http://econsys.adobeconnect.com/pubg7d48k2yx/>

**Webinar #5: The Importance of Effective Advocacy for Better Policy: Collaboration, Coalitions, Communities of Practice, and Capacity Building at the Local Level** [Leadership, Strategic Planning]
Date / Time: May 10, 2018 @ 1:00pm - 2:30pm (Eastern)
Facilitators: Rachel Pollock; Karen Lee

The objectives of this webinar are:

Understanding the advantages of collaboration and how to identify collaborators

Understanding how to identify and analyze public policy that promotes or prohibits transformation and collaborate to create system’s change through policy

Learning to build a collaboration to try/implement best practices

Hearing ways others have collaborated on best practices and impacting policies

**Webinar Recording:** <http://econsys.adobeconnect.com/ptexej2px5on/>

**Webinar #6: Funding Diversification: Local, State, Federal Examples + How to advocate for it; Phasing Out Reliance on Facility-Based Contracts** [Strategic Planning, Operations Focus]
Date / Time: May 31, 2018 @ 1:00pm - 2:30pm (Eastern)
Facilitators: Rachel Pollock; Genni Sasnett

This webinar explores how strategic planning lays the groundwork for creating a financial model that propels and sustains transformation. It also addresses sustaining organization through creative funding and advocacy

**Webinar Recording:** <http://econsys.adobeconnect.com/pg7vfmjygn4d/>

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